

More questions? Contact a Guest Services Coordinator at (315) 425-9068 x2127 or at birthdayparty@most.org

BIRTHDAY PARTY FAQs



How is attendance counted for my birthday party package?

Up to 20 attendees are included in your initial birthday party package cost. All attendees over the age of one are counted towards your allotted total, including the birthday honoree. Your party package includes a maximum total of 15 activity kits.

Can more than 20 people attend my party?

A maximum of 10 additional guests may attend for \$10 each. For larger party options, please contact a Guest Services Coordinator for information and pricing.

When can my guests arrive?

Your guests may arrive as early as 10AM to explore the museum and will receive a wristband granting them all-day access.

Can I bring my own food or have food delivered to the museum?

Yes, you can bring your food or have food delivered to the museum. The museum does not supply plates, cutlery, or cups. No alcoholic beverages are permitted.

What am I not allowed to bring to my party?

The museum does not allow helium/Mylar balloons, confetti, silly string, glitter, or piñatas.

Is there a refrigerator in the party room?

Yes, there is a refrigerator & freezer and a sink in the room. Items requiring refrigeration can be stored that day should you arrive early to explore the museum. No heating is provided.

Will I be able to store party materials before and after the party?

Yes, same-day storage can be provided for all party materials, gifts, and food.

Can I view the party room before the big day?

Yes, please contact a Guest Services Coordinator at the museum in order to schedule a walk-through. You can also view pictures online.

What is included with the goody bags?

The goody bags are age-appropriate and gender-neutral. They typically contain small toys, puzzles, and a MOST pencil. Contents are subject to change depending on supplies.

Can I change the activity after booking?

Changes to party activities should be made at least two weeks prior to the party date.

When do I pay the balance of my party?

You are welcome to pay your balance at any time before the start of the party. Any adjustments or remaining balance must be paid in full before departure that day.